

July 24, 2019

To:  
Dan Schulman  
President and CEO

John Rainey  
Chief Financial Officer and Executive Vice President Global Customer Operations

Bill Ready  
Executive Vice President and Chief Operating Officer

Dear PayPal Executive,

I am writing on behalf of Mennonite Central Committee (MCC) Canada, an organization of Anabaptist churches that works on relief, development and peace worldwide. MCC uses PayPal's services as a channel for concerned, compassionate Canadians to give to MCC's work in situations of crisis and need around the world. Many of our donors appreciate the convenience and security offered by PayPal.

However, as an organization rooted in the values of peace and justice, we are deeply concerned by some of PayPal's business practices. We are concerned that PayPal's services are not accessible to all in need, including Palestinians living in the West Bank and Gaza.

MCC began working in Palestine and Israel in 1949 in response to the refugee crisis created during the Arab-Israeli war. Since that time, MCC has supported local organizations working for a just peace in the region. We have repeatedly heard that providing steady access to emergency services, health care and education for those devastated by violence, displacement and social upheaval builds resilience. It also helps ensure that those dealing with trauma – particularly youth – are not at risk of being drawn into further cycles of violence. The possibility of using internet-based services such as PayPal are one way that people lacking access to economic options can work for a better future.

We are concerned, therefore, with PayPal's continued refusal to provide access to their services to Palestinian businesses and banks in the West Bank and Gaza. This is especially troublesome considering that PayPal provides access to Israeli settler banks and merchants in the same territory. These banks and merchants can also access and use Israeli bank accounts, an option unavailable to Palestinians. Since Israeli settlements in occupied Palestinian territory are a violation of international law, we urge all companies to cease services and operations that maintain or sustain such settlements.

In our nearly 100 years of work with people around the world, we have seen the power of inclusion and dignity, and the difference it makes when essential services are extended to all. PayPal's code of business says that "behaving ethically means doing the right thing in all situations." In this spirit, we invite you to extend your services to all people in the West Bank and Gaza, and cease extending services to illegal settlements in Palestinian territories.

Sincerely,



Rick Cober Bauman  
Executive Director, MCC Canada